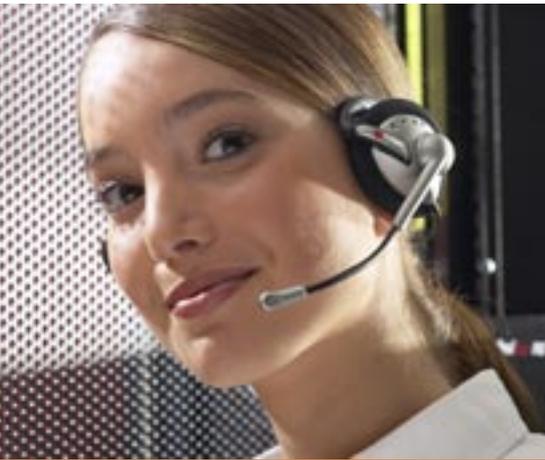




— *Company Profile* —





Introduction

The Nerencom Group was formed in 1999 and is dedicated to providing excellent IT and communications solutions, from network design, premises cabling through to business telephone systems and electrical services.

Our years of serving large and small organisations have given us the capability and know how to offer effective tailored solutions employing the best available products. Our client base covers many industry sectors including mining, transport, legal, accountancy, media, education, building, manufacturing and Government agencies.

At The Nerencom Group we are passionate about the field of IT and communications and we are continually evolving our services and products. Combined with our best practice processes and technology you're assured of a great IT and Communications experience.

Over the years The Nerencom Group has developed into the market leader in the design, installation, and maintenance of Converged Voice and Data Systems. These systems allow the client to improve their customer service focus and boost productivity by allowing staff to communicate more efficiently with customers, suppliers, business stakeholders and each other.

Strategically based in the Hunter Valley of NSW, we are able to provide business solutions to correct inherent problems in our clients operations, allowing them to realize their business's true potential for improved efficiencies, improved profits and increased customer focus.

As a Nerencom customer, you can be assured of getting the best possible equipment, service and installation. We know the importance of working with you to minimise disruptions and complete your projects on time. We resolve business IT & Communication issues based on creative solutions and the highest quality products and services.

If you are planning an Electrical, Voice and Data Infrastructure Project or need to improve business efficiencies by upgrading your current IT hardware or telephone system, contact us today. The Nerencom Group – Integrated Electrical, Data and Communication Solutions.



Products & Services Overview

Our clients have told us that by providing the full range of electrical, IT and communication products and services we are able to consistently deliver the highest quality and cost effective solutions.

Cabling Systems and Services

- Complete project management of infrastructure upgrade
- Category 5, 6 and 7
- Cabling accessories

Electrical Services

- For industrial and Commercial requirements
- Specified Programmed Maintenance
- 24 hour Breakdown service

Data Networking

- Design, installation and integration
- Wireless Networking
- Hardware and software sales and support

Business Telephone Systems

- Flexible, Future Proof telephony solutions
- Converged/ VOIP solutions
- Project Management

The Nerencom Group will gain an in-depth knowledge about your business and your individual IT and communications requirements through our unique "Client Diagnostic Process". By understanding the client's business environment, both now and in the future, The Nerencom Group is able to tailor and deliver a solution that matches their IT and communication strategies and objectives.

By delivering practical, prompt and cost effective solutions The Nerencom Group has established itself as a leading integrated systems provider.



Our Team & Our Values

Our Managing Director Neil Stevens is recognised as an innovator and leader in the IT & communications industry. Combining over 20 years hands on practical experience; he has for many years, advocated for high levels of education, training and industry qualifications with his staff.

As a tribute to his emphasis on staff training all engineers, electricians and technicians are amongst the most highly qualified in this industry sector. This passion for training carries through to clients as well, with significant time and effort being placed on training the client to fully utilise all the features of their new systems, thereby making all the possible gains in improved efficiencies and improved customer focus that the system allows.

The Nerencom Group is a company that values team effort and professional standards. Our staff specialise in certain industry sectors. All staff are fully qualified in their area of specialty and they have had years of invaluable experience working at the forefront of the industry.

All staff members are committed to;

- Putting the best interest of the client first at all times
- Participating in providing a safe working environment
- Taking responsibility for the quality of their work
- Acting ethically and professionally at all time
- Up holding high standards of customer care at all times

Our values that underpin all that we do in the business are; cost effective solutions The Nerencom Group has established itself as a leading integrated systems provider.

Customer Focus

The focus of the Nerencom Group is to build deep and firm relationships by delivering innovative and effective tailored IT & communication services to our target customers.

Financial

We strive to deliver consistent financial success. We utilize our financial strength to grow our business and our people.

Cultural

Our group's culture is to be recognised as one that actively promotes group and individual achievement. We have high energy, mutual respect and a positive committed workforce.

Staff

In order for the group to grow and succeed we recognise that we should treat our staff and colleagues with respect, consistency, honesty and open communication.



Cabling Systems & Services

If you require a cabling system look no further. With over 20 years experience in providing structured cabling, Nerencom can provide a reliable, manageable and well designed cabling solution for all your needs.

The backbone of any communications system, whether voice or data, is the cable plan. Properly installed and configured for your current and future organizational requirements, it will provide years of fault free operations. Nerencom offers a complete cabling design, installation and project management service.

Due to our high degree of technical expertise, Nerencom is fully certified to handle both Molex Premise Networks and AMP Netconnect. We are also a preferred installer for State Government Departments.

We offer a fully warranted system backed by a massive 25 year Manufacturer performance and component guarantee on all installed cable base.

To ensure the data integrity of your data, Nerencom's Data Cabling Systems and Services division provides;

- Structured Cabling from Category 5, Category 6, Category 7 and beyond
- Cable Facilities Management
- Infrastructure network design and audit.
- Project management of infrastructure contracts
- Commercial Grade and Secure Network infrastructure incorporating both copper and fibre optics.
- Passive network testing, certification and documentation
- Microwave and Wireless solutions

Whether you need 1000 outlets of structured cabling to run Gigabit applications or a simple network point test Nerencom can deliver.

If you are planning a Voice or Data Infrastructure project CONTACT US on 02 4990 9269



Electrical Services

With a skilled team of engineers and electricians at hand we are efficient at managing projects where small additions are required right through to complete new electrical systems covering lighting, power, alarms, emergency lighting, IT, communications cabling and ancillary services.

Nerencom offers a complete Electrical Systems design and installation services covering;

- Design
- Installation
- Programmed Maintenance
- 24 hour Breakdown Services
- Documentation

Inspection and Testing

To ensure compliance with current Health and Safety legislation we have recently developed a full test and inspection service for electrical leads and tools providing an inspection report with recommendations and appropriate testing schedules.

Integrated Electrical and IT Cabling Projects

Having skills and resources in Electrical Cabling and IT cabling allows Nerencom to combine these functions into the one project. Clients see many benefits in this approach including

- Single point of contact managing the project meaning improved efficiencies and reduced costs
- Full coordination ensures any project modifications are implemented throughout the entire installation
- Improved delivery of solutions and improved documentation

If you are in need of Electrical Services CONTACT US on 02 4990 9269



Computer Networks

Nerencom are skilled in the evaluation, design, installation and support of Local and Wide Area Networks. Organisations are increasingly attempting to provide customer information at the point where it is needed to develop a competitive advantage. This in turn places increasing pressure on the communications and data networks delivering the information.

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Nerencom specialises in designing and implementing high performing yet manageable networks which are able to grow as your organization requires them. We are able to offer total solutions, from server design and build through to procurement of desktop hardware and applications.

We look further than the immediate needs to ensure that the networks that you implement now will be able to support the applications you may want tomorrow.

Nerencom concentrates on logical network integration and design and related equipment integration.

Our computer networking services cover;

- Network hardware and software products
- Microwave and Wireless Networks
- Network consulting and design
- Network installation and integration
- Facilities Management
- Network trouble shooting and performance audits

If you are in need of Computer Networks CONTACT US on 02 4990 9269



Business Telephone Systems

Nerencom provides the technical expertise and project management skills needed to ensure that your new telephone system is effective.

Nerencom can attend to all your telephone equipment needs, including traditional PABX, Key Systems, Handsets, Conference Phones, Headsets, Cordless Phones and much more.

Nerencom provides a multi vendor portfolio ranging from solutions for small and medium enterprises through to large businesses. Our range of carefully selected technology partners includes Nortel Networks and Avaya, allowing us to generate vendor independent, best-of-type solutions.

We utilize the different types of systems available to best match our client's needs. This philosophy ensures our clients receive a flexible, future proof solution that enables them to adopt new technologies at their own pace.

Nerencom is a specialist in Converged/VOIP solutions. Converged telephony is providing increased network efficiency and cost savings. Voice Over Internet Protocol is very much the buzzword at the moment. In simple terms it allows for the successful passing of both data and voice through the same communications network. Although the benefits of VOIP do not apply in all situations, many organizations are able to make significant cost and time savings through this technology.

What ever is the right solution for your organization, Nerencom delivers industry leading solutions that boost business performance and gain users a competitive edge.

If you are in need of Business Telephone Systems CONTACT US on 02 4990 9269



Conclusion

The Nerencom Group is committed to providing a full range of integrated Electrical, Data and Communication products and services, at very affordable rates, to the business community of Australia.

Whether your requirement is in the IT or Communications area, from network design, premises cabling through to business telephone systems and electrical services, Nerencom will provide practical, prompt and cost effective solutions.

If you are planning an Electrical, Voice and Data Infrastructure Project or need to improve business efficiencies by upgrading your current IT hardware or telephone system, contact us today.

Please CONTACT US on 02 4990 9269 to discover more on how we can improve your business today.

The Nerencom Group
Integrated Electrical, Data and Communication Solutions